

1. Describe the beauty salon or barber shop where you usually go. Where is it located? What does it look like inside?

→ I usually go to a beauty salon at least once in three months since I have long hair. The hair salon I usually go is not a big salon. It is a small salon near the apartment complex and by looking at the appearance of it, I was little disappointed. It does not look nice but old. It is located by the small road, on the first floor of 4-story-building with a very small parking lot where only 3-4 cars are possible to be parked. There is a small but old looking sign hanging outside. When you open the door and step in, you can see everything. There are about 4 chairs, a long waiting chair, a cash register, a washing chair, and a tiny room for hair dressers to rest. It is not a type of place young people would like to go. But the hair dresser is real. She not only has a great skill but also knows how to satisfy her clients. That is why without an appointment, it is almost impossible to get your hair done. Although the appearance may disappoint you, you will be satisfied with your hair.

2. How did you find out about the salon/barber shop that you currently go. What helped you to determine that this salon/barber was the right one for you? What were your initial impressions during the first visit to your salon/barber?

→ As you might know it is extremely difficult to find the place that you like especially when it comes to a beauty salon. For a long, I have been looking or the place for my hair but most cases, I failed. I visited very expensive places where they claim to be the best in the country but it was not as satisfying as I paid for. Recently I was introduced a beauty salon by my mother. She is a very picky customer for everything. Once she said she is satisfied, it is real. But when she led me to the salon, I must say, I was really disappointed with its appearance. Salons I visited before had great looking and had a lot of convenient facilities such as comfortable waiting sofas, complementary beverages, and comfortable washing rooms. I was doubtful and little reluctant to let my hair done but since it was my mother's choice I decided to go for it. She was indeed very skillful. She knew what she was doing. I was very satisfied with my hair style and the price as well. Ever since, it has become my favorite salon. I felt I was such a fool to judge something from its appearance. I am glad I was able to find the place.

3. At times, an unexpected outcome can come about as a result of a visit to a beauty or barber shop. Maybe you try a new haircut, a new stylist has been hired, or some humorous or unexpected event occurred while you are there. Discuss this experience in detail from start to finish.

→ About 10 months ago, I was looking for a hair salon for my year book. In Korea, all students in their senior year take photos and make a year book for that year. So a lot of students wear a nice piece of cloth and make their hair perfect for it. I was also one of these students. I had a perfect piece to wear on the photo day. Only thing I needed to do was to do my hair a week before the photo day so that the hair sits naturally. My friend recommended me one of the famous beauty salon in the downtown. She told me a number of celebrities are its clients as well. I was pretty sure that it was the place for the hair. I got there a week before my photo day and let them cut my hair. The result was unexpected. My hair was shorter than expected and it did not look good. I was very upset but there was nothing I could do. I had to take a picture with awful hair. Of course my picture did not look good. I was really disappointed with hair dressers' skills in so called famous salon. After that experience I never change my style before any important occasions.

